

Snow Removal Operations

With more than 90 kilometers of roads and 23 kilometers of sidewalks in Castlegar, there's a lot to keep clear! That's why we use a four-tier priority system to clean up.



Priority Areas

This system sets emergency and key transit routes, steep hills and main arterial roads as a priority to keep our City moving. It is important to remember, as long as it is snowing, crews will be focused on keeping high priority routes clear first.

You can help us move faster

We get it. It's frustrating to wait for snow to be removed. Roads Foreman, Greg Bartlett, has been clearing Castlegar streets for more than twenty winter seasons. He says that patience is key for everyone's safety when it comes to snow clean-up. Following the City's winter guidelines can speed up the process and get everyone unburied as soon as possible.

See reverse for our snow guidelines.
We thank you in advance for doing your part in being a good neighbour.

NOTE: Snow removal does not proceed in a step-by-step order if snow continues to fall. Higher priority areas will be revisited before lower level priority areas are clear.

Priority 1

- Columbia Ave. and Arrow Lakes Dr. from 18th St. to Mercer Celgar
- Routes that connect to main streets with hills/grades greater than 9%

Priority 2

- Access to emergency service buildings - Fire Hall, RCMP, Hospital and Ambulance
- Routes that connect to main streets
- Access to schools, commercial/ industrial areas and downtown sidewalks

Priority 3

- All remaining residential streets
- Downtown core
City-owned parking lots
- Street widening
- Access to water/sewer and hydrants

Priority 4

- Lanes and remaining sidewalks
- Other City-owned parking lots
- Bus stops/turnout paths to road
- Remaining snow hauling

Winter Guidelines

1. Remove obstacles

Unused vehicles, boats, trailers, basketball nets, etc. should be removed from City streets before November 15.

- **Park vehicles off City roads** while snow removal is in progress or when snow removal signage is in place.
- **DO NOT install metal posts or rocks** on boulevards as snow plow markers. These installations could cause injury and/or equipment damage and you will be held liable for any injury or damage caused.
- **Keep fire hydrants on your property clear** of obstructions, including snow, to make them accessible during emergencies.

2. Collect your bins

It may only take a minute for our crews to move your garbage or recycle bin from streets and sidewalks but with thousands of driveways, this slows down snow removal

- **Pick up bins immediately after collection.**

3. Know the bylaws

As a property owner, you have snow responsibilities too. Please do your part to keep everyone safe and moving!

- **DO NOT shovel, plow or blow snow onto City streets.**
Violations will be subject to bylaw enforcement.
- **Before the City has plowed, snow should be removed to the right side of the driveway**, facing the street, to reduce the amount of snow deposited across driveways and windrows. City equipment travels in the direction of traffic flow.
- **The City will not clear snow from private driveways.**
- **Remove snow and ice from sidewalks** fronting your property.

4. Make some room

Slow down and follow snow removal equipment at a safe distance until there is a safe legal opportunity to pass.

- **Equipment may slow down, turn and back up frequently.** Stay back.
- **Children should not play on snowbanks adjacent to roads** and should always remain away from snow removal equipment.

Contractors & Businesses

Snow Storage

Contractors plowing for commercial businesses must contain snow on site or relocate it. Snow deposited on City property or streets will be removed by City crews and the costs will be billed to the contractor or property owner.

Dump Permits

A Snow Dump Permit is required to dump snow at City snow dump locations. A key and a map of your designated snow dump area will be issued after an application and \$750 permit fee are submitted.

Applications are available at City Hall, and Civic Works or you may [download via **castlegar.ca/permits**](https://castlegar.ca/permits)

Equipment Registry

The City is updating its Equipment Registry of rental equipment for use in operations. Contractors with available heavy equipment are asked to complete an Equipment Registry Form.

Applications are available at City Hall, and Civic Works or you may [download via **castlegar.ca/snow**](https://castlegar.ca/snow)

Municipal Services at Civic Works
Monday to Friday, 8:30 a.m. to 4:30 p.m.
Castlegar Snow Phone 250 365 7244

Civic Works
CASTLEGAR