



CASTLEGAR

Connects

## Water & Sewer Rates Update

*Learn more and share your feedback...*

# OPEN HOUSE

◆ November 1st / 3:00-8:00pm

◆ Presentations at 4pm, 5pm, 6pm, 7pm

◆ Castlegar & District Community Centre (2101 6th Avenue)

CAN'T MAKE IT? Learn more and complete our  
online Feedback Form at [www.castlegar.ca/waterandsewer](http://www.castlegar.ca/waterandsewer)

OR pick up a paper copy of the survey at City Hall



**Why is the City updating its water and sewer rates?** The existing flat-rate structure no longer meets current and future needs for maintenance, operation, and infrastructure upgrades.



**Where are we at in the process?** Most Castlegar homes now have water meters, and businesses are working toward installing them. The next step is to establish a made-for-Castlegar rate structure that encourages water conservation, ensures equitable rates for all users, and reduces peak demand to extend infrastructure lifespans.



**How would the new rates affect my water bills?** All metered customers would receive quarterly bills showing a flat rate plus a consumption rate based on the amount of water used (in cubic metres). Paying for how much water you consume gives you more control over how much you use and pay. Use less, pay less!

For more information and water conservation tips...  
[www.castlegar.ca/waterandsewer](http://www.castlegar.ca/waterandsewer) or drop by City Hall

